

Outside Services Starter/Marshall  
Tobiano Golf Course  
Kamloops B.C.



Tobiano Golf Course is looking for mature outgoing, engaging, service oriented individuals to join our Golf Operations team. We are in a fast pace industry that requires you to think on your feet and problem solve on a daily basis. We require hard working individuals with excellent communication and organizational skills.

#### Summary of responsibilities

Reporting to the Outside Services Supervisor & Golf Shop Manager, expectations, responsibilities and essential job functions include but are not limited to the following:

#### Expectations

- Providing professional, friendly, outgoing and exceptional service to all guests
- Work in a team atmosphere to accomplish the goals set forth by the organization
- Regular communication with staff in all departments to ensure proper preparation for all guests
- Communicating with all guest to ensure that they are made aware of all pertinent information on their day of play

#### Duties & Responsibilities

- Providing all players with course information and protocols prior to their round
- Upholding and maintaining players pace of play and course protocols during their round
- Serving as a course ambassador to ensure all guests have a positive experience
- Daily practice facility monitoring & maintenance (set up, take down, restocking,)
- Maintaining the cleanliness and restocking of on course facilities on a daily basis
- Helping Outside Services with all responsibilities when necessary
- Working with the events coordinator to ensure proper execution of all events (set up, tear down etc)

#### Qualifications

- Minimum 10 years work experience, preferable management experience, or experience within the customer service industry
- Valid L drivers license
- Ability to work shifts – days, evenings, weekends, and holidays
- Golf knowledge is beneficial but not mandatory
- Must be able to lift and maneuver objects that weigh upwards of 30lbs
- WHIMIS Certificate

#### Employment Terms

- Seasonal position (April – October) 24-40 hours per week
- \$15.20 hourly plus potential bonus
- Uniform provided by the Golf Course

- Complimentary golf privileges (restrictions apply)

Please send your resumes to Head Golf Professional Shannon McGeady at [shannon@tobianogolf.com](mailto:shannon@tobianogolf.com)